



Knight-Trak II System Programming Manual

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START-UP PROCEDURES

Check each of the following before connecting power:

- (1) Check the voltage-select switch on the POB circuit board located inside the dispenser. Make sure that the voltage to be applied to the dispenser matches the voltage of the POB circuit board. Also make sure the voltage of the pump motors matches voltage to the dispensers. 120 VAC motors have black wires, 240 VAC motors have red wires.
- (2) Connect the voltage wires to the input terminals on the POB board. Make sure that no strands of wire are showing.
- (3) If your are going to MULTI-LINK several POB boards, make sure that you assign a different ID number to each board PRIOR to connecting the Multi-Link wires.
- (4) Make sure that the SIB (Signal Input Board) is properly connected to the LFP. Black, red, and brown wire from the SIB wires marked "SIB" connect to the black, red, and brown terminals inside the LFP. An uninsulated "drain" wire is connected to the BLACK wire. Use a shielded cable APPROVED BY KNIGHT INC.
- (5) Connect the LFP to the POB.
- (6) If you are using an LMIB (Laundry Management Input Board) to track hot and cold water data and door interlock signals, connect the black, red, and brown wires from the LMIB wires marked LMIB to the black, red, and brown wires on the SIB marked LMIB. If you aren't using an LMIB, individually tape off the wires on the SIB marked LMIB.
- (7) Apply power to the POB.
- (8) Always clear dispenser memory before entering new setup program.
- (9) If the LFP displays "PTM-6000 not responding/check connections" while connected to an RM-6000, unplug the RM-6000 from the LFP for 10 seconds, then re-connect.

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MENU MAP

1 *** DISPENSER ***
MEMORY FUNCTIONS

- Clear pump volumes and delay times
- Clear sum/cycle report memory
- Clear load counter
- Clear setup information
- · Load setup file

2 *** DISPENSER ***
SETUP ROUTINES

- Change ID and main access code
- · Set date and time
- · Select unit of measure
- Setup auto formula select and auto formual reset
- Select load count pump and door signal
- Set bleach defeat
- Set delay time units/set signal lockout
- Setup flush mode

3 *** DISPENSER ***
REPORT SETUP ROUTINES

- Change user access code
- Setup report name and display features
- Change chemical names and costs
- Change formula names and weights
- Set shift times and operating zone
- Set washer capacity and water flow rates
- Setup cycle time information
- · Set signal qualifying time

4 *** DISPENSER ***
MAINTENANCE SCHEDULE

- Date dispenser installed
- Date tubes last changed
- Date tubes last lubed

5 *** DISPENSER ***
PROGRAMMING ROUTINES

- Calibrate pumps
- Prime pumps
- · Set pump flow rates
- Program pumps
- · Set delay times

6 *** DISPENSER ***
PRINTING FUNCTIONS

- Print reports on-site
- Save files to RM-6000

7 *** DISPENSER ***
PUMP TEST ROUTINES

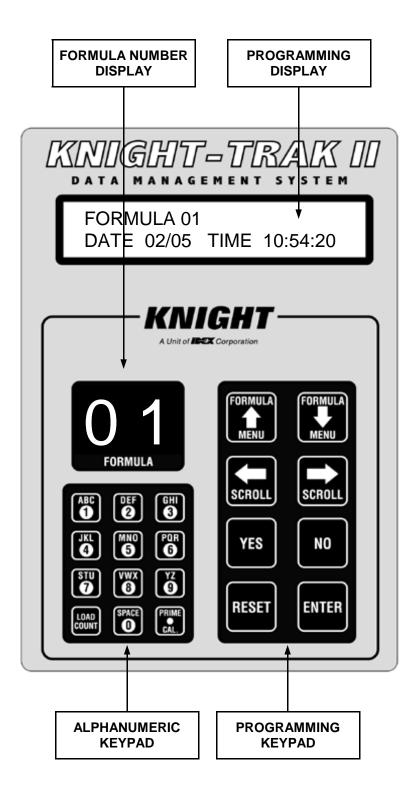
- Simulate signals to pumps
- Prime pumps

8 *** DISPENSER ***
DIAGNOSTIC ROUTINES

- Test SIB/LMIB signal inputs
- Perform SIB noise test

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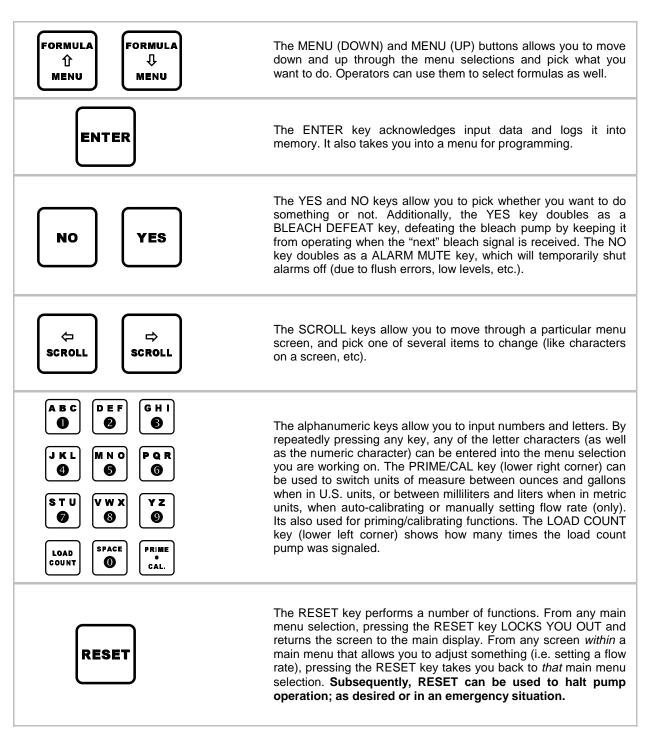
LFP-6000 KEYPAD DIAGRAM



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LFP-6000 KEYPAD DESCRIPTIONS

The LFP has been designed "USER FRIENDLY". The only two (2) keys you need to know are the MENU ℚ and ENTER. Pressing either key will advance you through the screens. Read the screens and respond with one of the buttons below.



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USER DISPLAY DESCRIPTIONS

KNIGHT-TRAK II DATA MANAGEMENT SYSTEM

When the LFP is powered up, the display will initially show the image at the left. After a few seconds, the display will change to one of the example formats shown below.

FORMULA 01 DATE 02/05 TIME 10:54:20

The "main display" screen shows the current formula selected (by name). The date and time are also shown unless load weight display has been selected...

FORMULA 01 ENTER LOAD WEIGHT 000 LB

..if load weight display has been selected, the programmed load weight for the current formula will be shown. Operators can override the displayed weight and input the *actual* weight using the number keys, then pressing ENTER (before the formula begins).

Once the formula begins, the load weight is "locked in" and will be used for data-tracking purposes. See menu #3 for more details on programming load weights and choosing the load weight display.

FORMULA 01 \ PUMP-01 L1 000.0 OZS

When there is pump activity, the display will show a count-down of the pump run time, or the pump volume. The letter "L" (with number following) represents the formula "level" being injected.

When the pump is finished, the display will return to its previous appearance. See menu #3 for details on choosing time or volume display for pump activity.

OUT OF OPERATING ZONE DATE 02/05 TIME 10:54:20

This display indicates that the system is unavailable for dispensing chemical. See menu #3 for more details, and setting the operating zone.

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GETTING STARTED

Knight Track II programming is done through the use of menu selections. Any menu can be entered by pressing the ENTER button, or exited by pressing RESET (or in some cases MENU \oplus or $\widehat{\mathbf{u}}$). Its that simple! Each of the main menu headings give an idea of what information can be found, entered, or changed. Within each main menu selection are several screen "prompts" that walk you through the complete programming process step-by-step.

Below is an <u>example</u> of the main display when you are not in the programming menus. The main display is more commonly referred to as the *default display*, and appears when the system is in normal operating mode.

FORMULA 01 DATE 05/11 TIME 14:32:54

The default display shows the present formula name on the top line. The bottom line of the display will alternate between date/ time and the message ENTER USER PASSWORD.

The "user password" should not be confused with systems access codes. User passwords allow multiple persons to operate the system for dispensing chemicals, whereas the access codes allow entry into the menus for programming, or report printing.

From the default display, you must enter the main access code (following) to begin programming.

ACCESS CODES

The Knight Track II system has two access codes for protection:

- The "main" access code, allows entry into ALL of the menus and functions of the system.
- The "user" access code allows entry into the printing functions menu ONLY, without the ability of changing programmed information.

Systems are shipped from the factory with both access codes set to zero. Only a person with the "main" access code can change the "user" access code. (changing codes is explained later in this manual). If desired the two access codes can be the same, however the user will then have access to ALL of the functions of the system, including the ability of changing programmed information.

TO PROGRAM DISPENSER PRESS "ENTER" ...

ENTER ACCESS CODE THEN PRESS ENTER

From the default display shown above, press the ENTER button. The screen at left should appear. If the screen at left does not appear, wait 2 seconds, press RESET, then press ENTER.

When you see the screen at left, type in the access code and press ENTER. Remember, for a new system, the access code will be zero (until you change it later).

Follow the programming steps for each section, starting on the next page.

IMPORTANT NOTES:

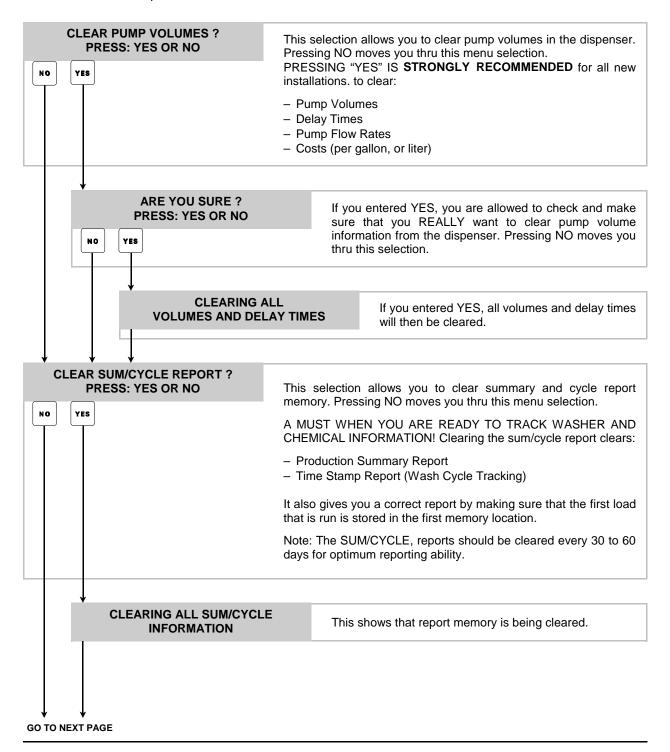
- Leading zeroes on main access code, user access code, and user passwords, are not required to be entered. For example, a user password of "010" can be typed in as "10", then press ENTER.
- Its **strongly recommended** to clear pump volumes, sum/cycle report, and batch count, then loading factory defaults prior to initial programming of formulas. See MEMORY FUNCTIONS [menu 1] for details.
- Its recommended to print the setup report and access report each time they're changed. See PRINTING FUNCTIONS [menu 6] for details.
- If at any time you get lost in the programming and are not sure what to do, press the RESET button until the section menu heading appears, then proceed.

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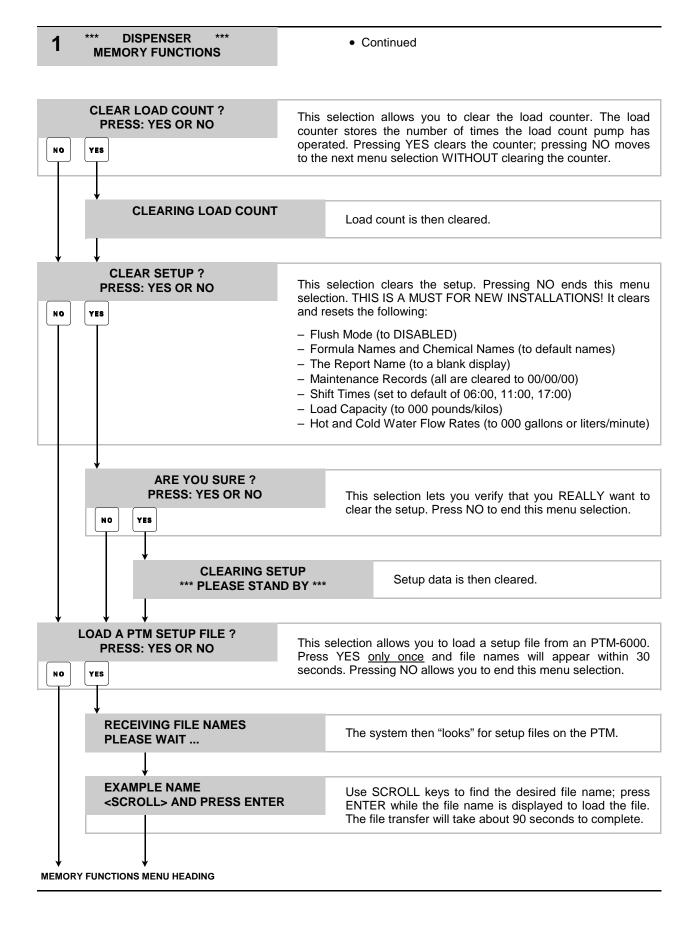
1 *** DISPENSER *** MEMORY FUNCTIONS

- · Clear pump volumes and delay times
- Clear sum/cycle report memory
- Clear load counter
- Clear setup information
- · Load setup file

IMPORTANT: Dispenser memory must be cleared when programming a new dispenser. Press ENTER to enter the menu or MENU \P to skip to the next main menu.



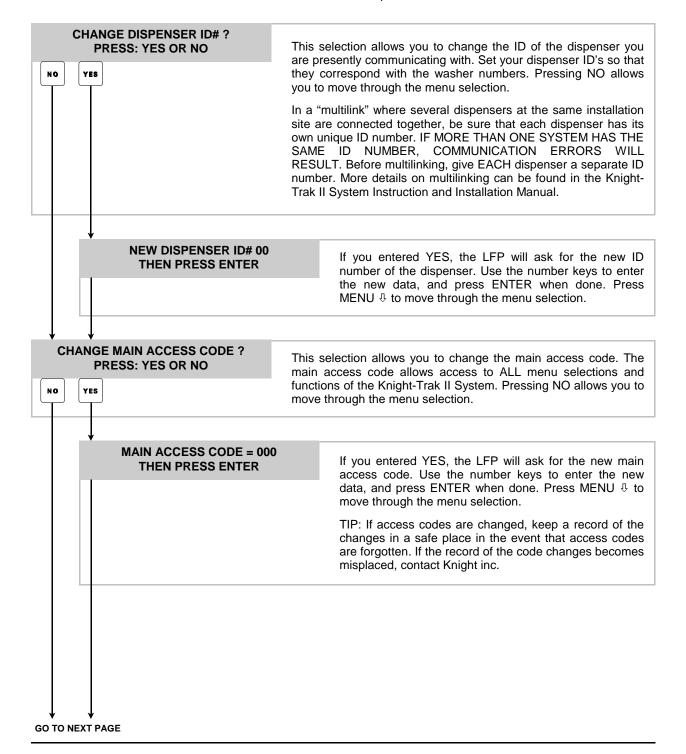
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2 *** DISPENSER *** SETUP ROUTINES

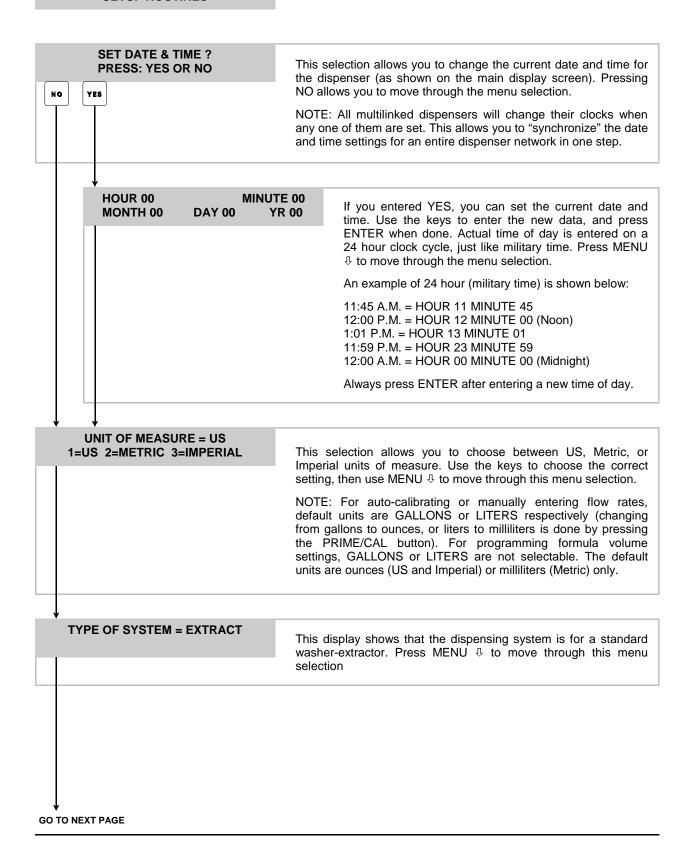
- Change ID and main access code
- Set date and time
- Select unit of measure
- · Setup auto formula select and auto formual reset
- Select load count pump and door signal
- Set bleach defeat
- · Set delay time units/set signal lockout
- · Setup flush mode



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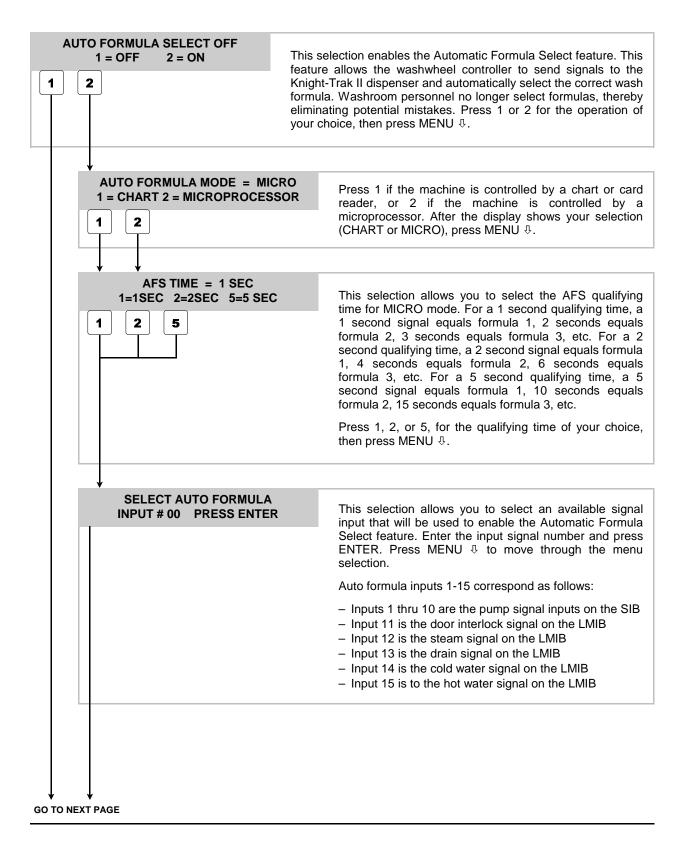
2 *** DISPENSER *** SETUP ROUTINES

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AUTO FORMULA SELECT — HOW IT WORKS

CHART MODE: This is used for automatically selecting formulas for washers with cards or charts to control the wash formula.

The Automatic Formula Select signal can be connected to the SIB inputs 6 thru 10, or any of the LMIB inputs. SIB signals 1 - 5 are used for adding up the correct formula number. Inadvertently choosing the auto formula select input as 1 through 5 of the SIB will result in the LFP "defaulting" to input 6.

To operate Chart Mode Automatic Formula Select, choose an available signal track on the chart or card that will be dedicated to selecting formulas. Connect the signal from that track to the Automatic Formula select input you designated using the LFP. The FIRST cut in the chart or card must be on the Automatic Formula Select Signal track. Five seconds after the signal is received, the display on the LFP will show "AUTO FORMULA SELECT". Thirty seconds after this cut begins, the dispenser will "look" at signal inputs 1 through 5 and evaluate the formula number selected (see diagram below). The LFP display will acknowledge the correct formula. Once the formula select signal is finished, pump input signals return to normal operation. All pump signals must turn off for a minimum of five seconds, then retriggered for a pump to operate.

EXAMPLE: THE CHART CUTS BELOW WOULD AUTOMATICALLY SELECT FORMULA #9 AFTER 30 SECONDS.

←← CHART/CARD DIRECTION ←←

SIB PUMP #1 SIGNAL INPUT > ADD 1
SIB PUMP #2 SIGNAL INPUT > ADD 2
SIB PUMP #3 SIGNAL INPUT > ADD 4
SIB PUMP #4 SIGNAL INPUT > ADD 8
SIB PUMP #5 SIGNAL INPUT > ADD 16
AUTO FORMULA SELECT SIGNAL

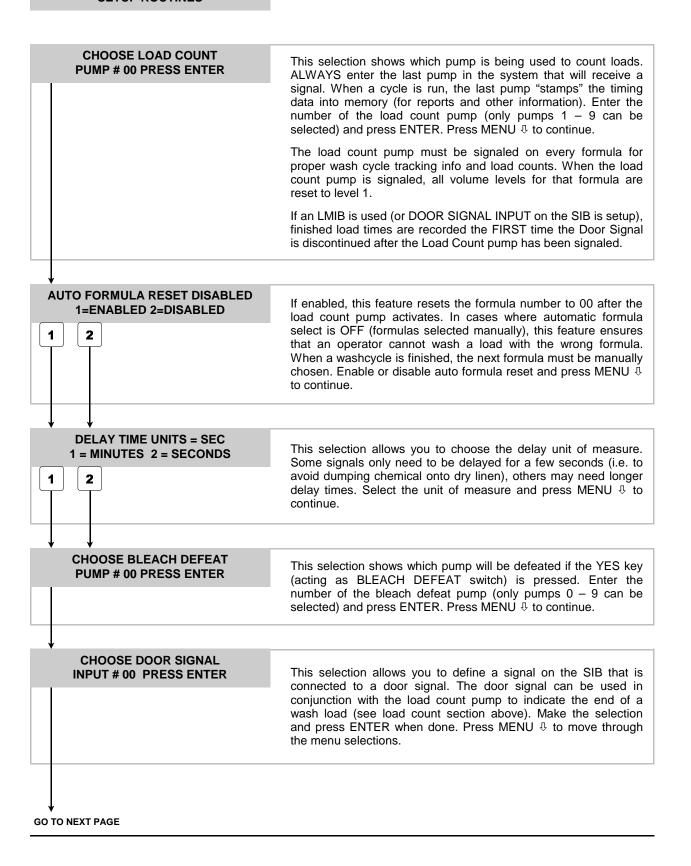
MICRO MODE: This is used for Automatically Selecting Formulas with washwheels that have microprocessor controllers.

To operate Micro Mode Automatic Formula Select, choose an available signal output from the microprocessor that will be dedicated to selecting formulas. Connect the signal from that output to the Automatic Formula Select input you designated using the LFP. Any unused SIB or LMIB input can be designated for Micro Mode Automatic Formula selection. For a micro processor controlled machine, to change formulas, the FIRST signal to come from the controller must be on the Automatic Formula Select input line. The length of time this signal is applied will determine the selected formula.

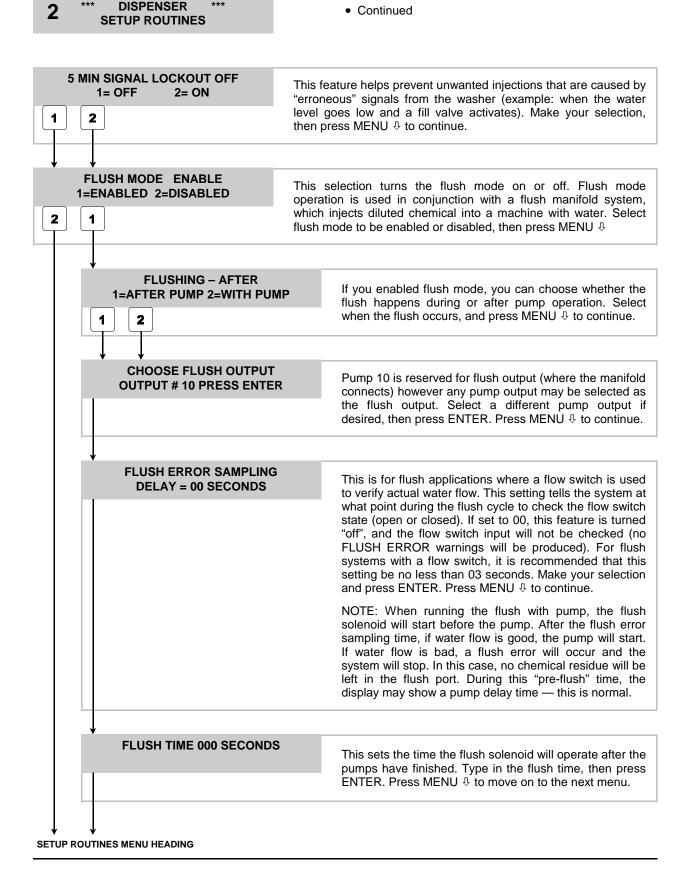
GO TO NEXT PAGE

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DISPENSER Change user access code REPORT SETUP ROUTINES Setup report name and display features Change chemical names and costs · Change formula names and weights · Set shift times and operating zone Set washer capacity and water flow rates Setup cycle time information · Set signal qualifying time **CHANGE USER ACCESS CODE?** This selection allows you to change the user access code. The PRESS: YES OR NO user access code allows access to a limited number of menu selections within the Knight-Trak II system. Pressing NO allows NO YES you to move through this menu selection. **USER ACCESS CODE = 000** If you entered YES, the LFP will ask for the new user THEN PRESS ENTER access code. Use the keys to enter the new data, and press ENTER when done. Press MENU 4 to move through the menu selection. **CHANGE REPORT NAME?** PRESS: YES OR NO The report name is what is printed on the report heading. Pressing NO allows you to move through this menu selection. NO YES If you entered YES, you can change the report name (use the SCROLL and lettered keys to enter the new data, and press ENTER when done). Press MENU 4 when finished to move through this menu selection. TIP: Entering the report name in the center of the display window will center it at the top of the report. **CHANGE CHEMICAL NAMES** PRESS: YES OR NO This is the type of chemical for each pump on the dispenser. Pressing NO allows you to move through this menu selection. NO YES

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this menu selection.

If you entered YES, you can change the chemical name

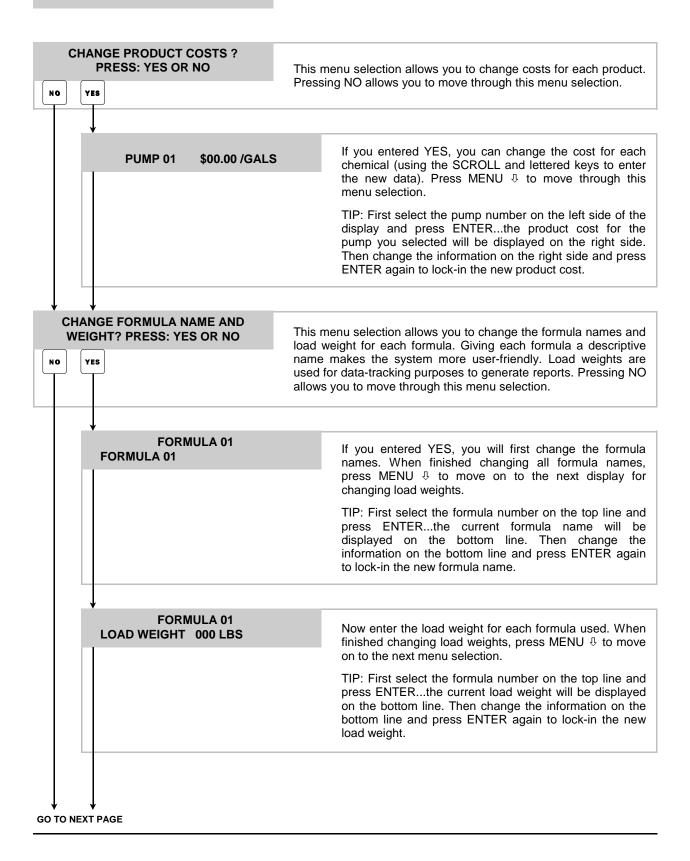
TIP: First select the pump number on the top line and press ENTER...the current name for the pump you selected will be displayed on the bottom line. Then change the information on the bottom line and press

ENTER again to lock-in the new pump name.

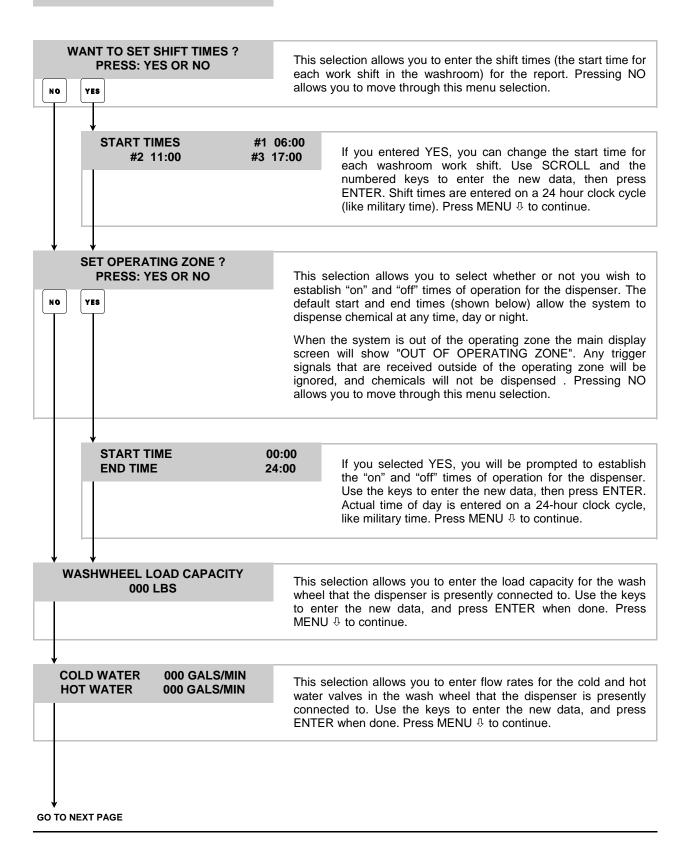
PUMP 01

PUMP-01

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*** DISPENSER *** REPORT SETUP ROUTINES

Continued

ESTIMATED CYCLE TIME FORMULA 01 TIME 00 MIN

This selection enables you to estimate the cycle time for a specific formula. Use the keys to enter the desired formula, SCROLL (RIGHT) and input the estimated cycle time up to 99 minutes. Press ENTER when done, then MENU \P to move through this menu selection.

CYCLE TIME TOLERANCE PLUS OR MINUS 00 MINUTES

This selection allows you to set error tolerance between the estimated cycle time and actual cycle time. Enter a time error tolerance between 0 and 99, then press ENTER. Press MENU $\ \mbox{\footnote{to}}\$ to continue.

MAXIMUM CYCLE TIME 000 MINUTES

This selection allows you to program the maximum allowable cycle time for ANY programmed formula. When figuring maximum cycle time, you MUST allow for estimated cycle time and cycle time tolerance (maximum programmable cycle time is 255 minutes). Enter the desired cycle time, and press ENTER. Press MENU \oplus to continue.

CYCLE TIME ERRORS

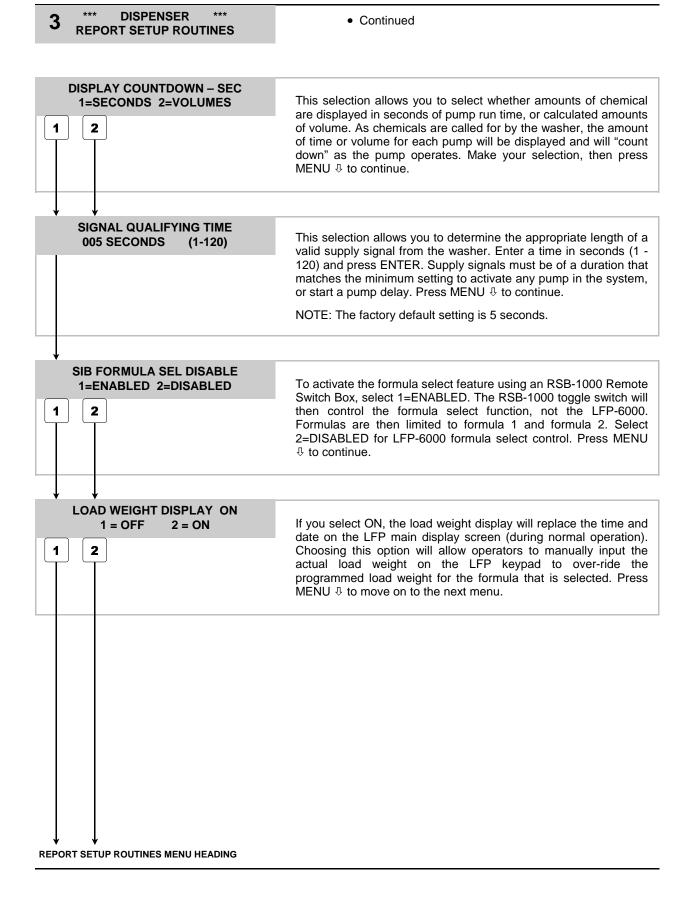
Cycle times are printed on the Cycle Report under the heading "CT". Maximum cycle times of up to 682 minutes (11.37 hours) will be printed normally. Cycle times longer that this will result in the symbols *T? appearing on the cycle report.

If a wash load does not end before the Maximum Cycle Time, the message "LOAD NOT WITHIN CYCLE TIME PARAMETERS" will be printed on the Cycle Report. Cycle times and pump volumes will appear on the Cycle Report but will not be used in Summary Report calculations.

If a washload is shorter than the programmed Cycle Time minus the tolerance, the message "LOAD NOT WITHIN CYCLE PARAMETERS" will be printed on the Cycle Report. Cycle times and pump volumes will also appear but will not be used in Summary Report calculations.

If a washload is longer than the programmed Cycle Time plus the tolerance (but shorter than Maximum Cycle Time), the message "CYCLE TIME NOT WITHIN RANGE" will be printed on the Cycle Report. Cycle times and pump volumes will also appear and will be used in Summary Report calculations.

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4 *** DISPENSER *** MAINTENANCE SCHEDULE

- Date dispenser installed
- Date tubes last changed
- Date tubes last lubed

DISPENSER INSTALLED 00/00/00

This selection allows you to enter the date that the dispenser was installed. (Use the SCROLL and number keys to enter the new data, and press ENTER when done). Press MENU $\mbox{\ \color{}}$ to move thru this menu selection.

SQUEEZE TUBES CHANGED PUMP 01 00/00/00

SQUEEZE TUBES LAST LUBED PUMP 01 00/00/00

This selection allows you to enter the date that the squeeze tubes were last lubricated. (Use the SCROLL and number keys to enter the new data, and press ENTER when done). Press MENU $\mbox{\$}$ to move on to the next menu.

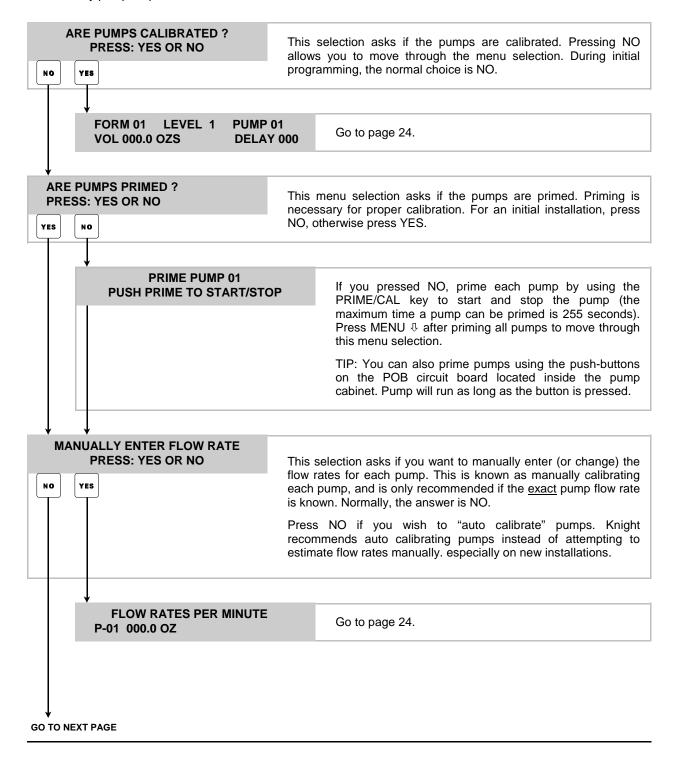
MAINTENANCE SCHEDULE MENU HEADING

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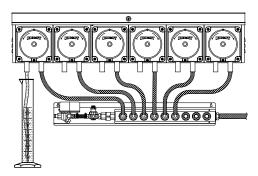
5 *** DISPENSER *** PROGRAMMING ROUTINES

- Calibrate pumps
- Prime pumps
- Set pump flow rates
- Program pumps
- Set delay times

IMPORTANT: Pump 10 cannot be used as a normal pump output. It is reserved for use as the "default" flush output, however any pump output can be used for flush.



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NOTE: To properly calibrate a peristaltic pump that injects into a flush manifold (through a checkvalve and into dynamic water pressure) measure at the suction side of the pump *instead* of the output side. By drawing chemical out of your measuring container and noting the liquid level <u>before</u> and <u>after</u> the pump runs, you can easily determine the amount of chemical dispensed.

This method increases accuracy. Its also quicker and easier, as you don't need to disconnect the squeeze tube from the manifold to get a calibration.

The diagram to the left is an example of using the suction side of the pump to draw chemical out of a graduated cylinder.

CALIBRATE PUMP 01 PRESS CAL. TO START/STOP

This selection allows you to automatically calibrate each pump. Auto calibrate "teaches" the system the <u>actual</u> flow rate of the pump. Accurate flow rates are important for delivering the correct amount of product that's called for in the formula volume settings.

Follow the steps below to auto calibrate the pumps. Use the LARGEST container possible (larger containers result in more accurate pump calibrations).

WITH FLUSH MANIFOLD: Fill your container with product and place under the suction tube of the pump you wish to calibrate (as shown in the example above to the left). Be sure the tube is primed, then note the amount of chemical in the container.

WITHOUT FLUSH MANIFOLD: Place your empty container under the discharge tube of the pump you wish to calibrate.

Next, select the pump number and press the PRIME/CAL button to start the pump. Let the pump run for about 60 seconds, then press the PRIME/CAL button again to stop the pump. You will then see the following display...

ENTER CALIBRATION VOL PUMPED = 000.0 OZS

Check to see how much chemical was <u>actually</u> pumped and enter this amount as the VOL PUMPED (in OZ or ML only depending on the unit of measure selected in setup menu #2) then press ENTER. You will then see the following display...

GO TO NEXT PAGE

Continued

FLOW RATES PER MINUTE P-01 000.0 OZ

(auto calibration continued) The resulting flow rate from the previous step will be displayed. If you wish to re-calibrate the pump, or to calibrate other pumps, press MENU ① and repeat the auto calibration steps. Otherwise, press MENU ① to move on to the next menu selection.

NOTE: If you had entered YES to the "manually enter flow rate" prompt, use the SCROLL and numbered keys to enter the new data. Make sure the correct unit of measure is displayed; if it is not, use the PRIME/CAL key to change the unit of measure (OZS/GAL or MILS/LTRS). Press ENTER to lock-in the new flow rate. Press MENU \oplus to continue.

FORM 01 LEVEL 1 PUMP 01 VOL 000.0 OZS DELAY 000

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TIP: This selection can be used to *simply review* programmed formula settings. By entering the formula number, volume level, and pump number, and then pressing ENTER, the programmed volume and delay time will be displayed.

TIP: To *change* the programmed information, first select the formula number, volume level, and pump number on the top line and press ENTER (as mentioned above)...the current settings will be displayed on the bottom line. Then change the information on the bottom line and press ENTER again to lock-in the new data.

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PROGRAMMING NOTES

For US and Imperial units of measure, formula volume settings are programmed in ounces only (the maximum permissible amount that can be programmed is 999.9 ounces). For Metric units of measure, formula volume settings are programmed in milliliters only (the maximum permissible amount that can be programmed is 9999 milliliters).

The maximum time any pump can run is 255 seconds. If a formula volume is programmed that will cause a pump to run for longer than 255 seconds (base on that pump's flow rate) the pump will not activate when signaled.

Delay times are provided for those signal sources that do not occur at optimum times for chemical dispensing. Maximum delay times are 120 seconds or 120 minutes. Selection of seconds or minutes is done in the Dispenser Setup Routines menu.

Pumped volumes of up to 4095.9 ounces, or 40959 milliliters will be printed on the cycle report. Pumped volumes over this amount will result in the symbols *VOL? appearing on the cycle report.

MULTI-LEVEL OPERATION — HOW IT WORKS

Entering multiple volume levels allows a pump to pump different amounts of chemical upon subsequent signals. For example, on a particular formula, pump 1 could pump 8 ounces of chemical the first time it is signaled, and pump 1 could pump 12 ounces of chemical the second time it is signaled. Up to three (3) volume levels are available per pump.

These volume levels are for any given pump on any formula, except the LOAD COUNT pump. ONLY 1 LEVEL CAN BE PROGRAMMED on the LOAD COUNT PUMP (or any other pumps that are <u>signaled</u> simultaneously with the load count pump). Multiple volume levels can be used on more than one formula.

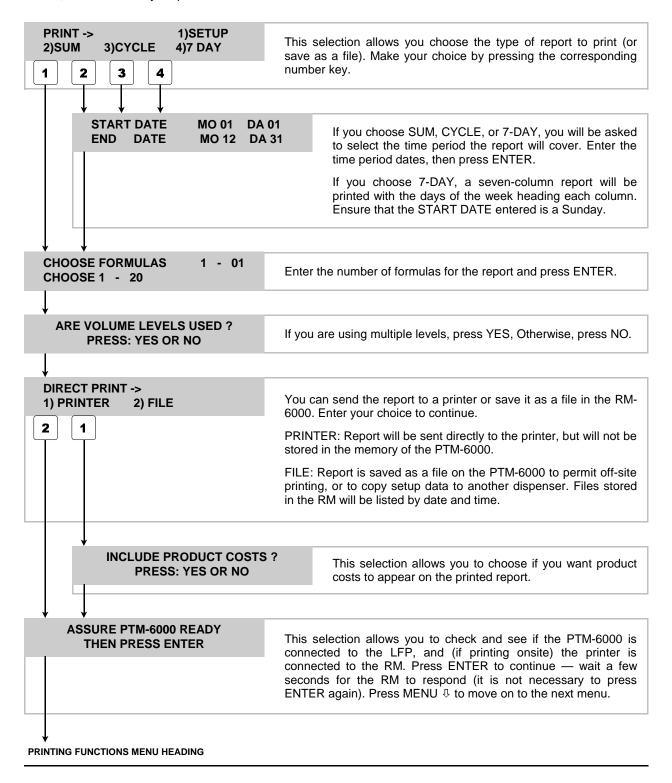
After the RESET button has been pushed or the "Load Count" pump has been triggered, the next signal to a pump will dispense Level 1 amounts. The next washer signal to the same pump will be Level 2 if there is a run or delay time programmed. If no time is programmed, it will skip Level 2 and go to Level 3. If there is no time programmed on Level 3, it will disregard Level 3 and dispense Level 1 amounts again.

By using run or delay times on the different levels, you can have a plurality of chemical formulas using multiple signals from the same card or microprocessor. The maximum levels available is (3) three, except for the load count pump which has only (1) one level. To NOT skip a Level and NOT dispense product, simply program a "0" volume and a "1" second delay time.

6 *** DISPENSER *** PRINTING FUNCTIONS

- Print reports on-site
- Save files to RM-6000

IMPORTANT: Before entering this menu, make sure that your RM-6000 module is connected to the LFP. If printing on-site, make sure that your printer is connected to the RM-6000 as well.



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7 *** DISPENSER *** PUMP TEST ROUTINES

- · Simulate signals to pumps
- Prime pumps

TO SIGNAL PUMP # 01 PUSH PRIME TO START PUMP

NOTES: When the PRIME/CAL key is depressed, the pump will pump the FIRST level volume amount on the formula selected on the LFP.

Pressing the PRIME/CAL key again will run the SECOND level volume amount, and (when finished with the second run time) pressing PRIME/CAL again will run the THIRD volume amount.

If only one volume amount is programmed, the amount will run every time PRIME/CAL is depressed.

PRIME PUMP 01 PUSH PRIME TO START/STOP

This selection allows you to prime a pump. Use the numbered keys to select the desired pump, then push PRIME /CAL to start the pump. Push PRIME/CAL again to stop the pump. Press MENU $\mbox{\$}$ to move on to the next menu.

NOTE: The maximum time that a pump can run while priming is 255 seconds. After beginning to prime a pump, if the PRIME/CAL button is not pushed again to stop the pump, it will simply "time-out" after running for 255 seconds.

TEST ROUTINES MENU HEADING

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TEST SIB/LMIB INPUTS? This selection allows you to test each of the input signals on the PRESS: YES OR NO SIB and LMIB. Pressing NO allows you to move through this menu selection. NO YES **APPLY SIGNALS TO TEST** While this is displayed, apply a signal to each of the signal inputs on the SIB and LMIB. Apply only one test signal at a time as the display can only show one signal name. The "name" of each input, when signaled, will appear on the LFP. Signals coming from the LMIB take precedence over signals coming from the SIB. If signals are coming from BOTH boards at the same time, only those signals from the LMIB will be displayed. Press MENU 4 to move through this menu selection. Pumps will not run when signals are applied during this test. SIB/LMIB NOT RESPONDING If this message appears, carefully inspect the **CHECK CABLE CONNECTIONS** wiring connections between the SIB/LMIB and the LFP. Shorted or loose wires can cause problems with the communication between these components. Press MENU 4 to continue. **INITIATE SIB NOISE TEST?** This selection allows you to test the electrical noise of the SIB PRESS: YES OR NO and LMIB. Pressing NO allows you to move through this menu selection. NO YES SIB/LMIB NOISE TEST An indication of one (*) or two stars (**) next to PASS PASS ** **FAIL** indicates that the SIB and LMIB passed the electrical noise resistance test. Press MENU 4 to move on to the next menu. NOTE: If the display shows anything other than one or two stars, consult the factory. **DIAGNOSTIC ROUTINES MENU HEADING**

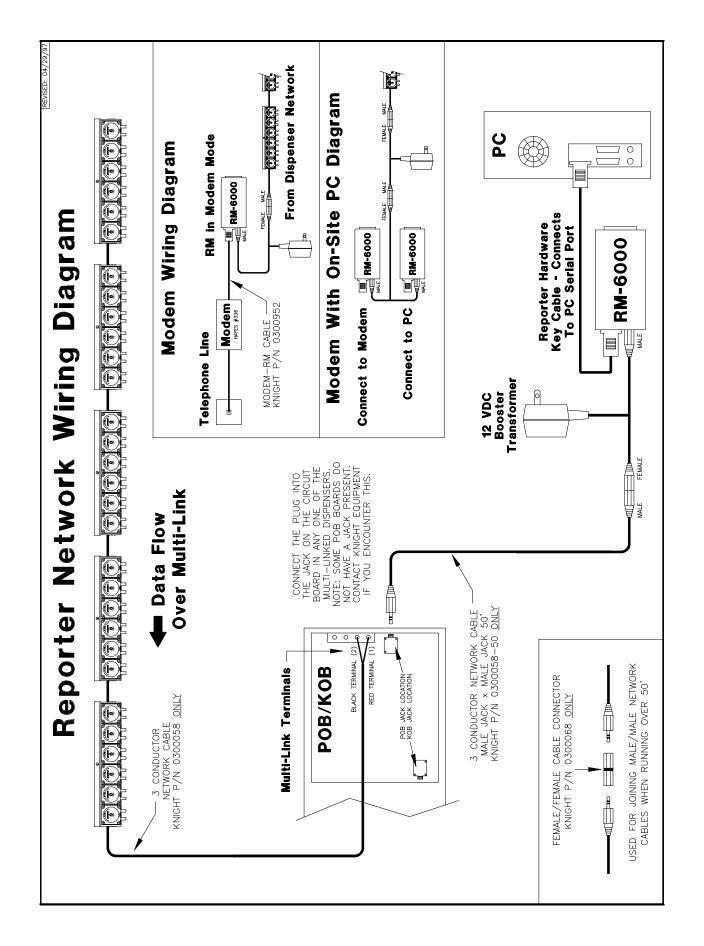
Test SIB/LMIB signal inputs

Perform SIB noise test

DISPENSER

DIAGNOSTIC ROUTINES

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PROBLEM	POSSIBLE CAUSE	SOLUTION
No voltage at main power terminals	 Tripped breakers or blown fuses at power source Main power wires 	 Reset breaker or replace fuses at power source Inspect wires for damage or loose connection and replace or tighten
Voltage at main power terminals, but power indicator does not glow LFP	 Blown fuse(s) on POB board Incorrect wiring barrier position Loose wiring barrier 	 Replace fuse(s) Inspect wiring barrier block to be sure its not inadvertently placed on incorrect pin position Ensure that wiring barrier is seated
	3	all the way down on the board
Transformer on POB board gets very hot to the touch	Incorrect voltage select setting	Select the correct voltage setting. NOTE: While the POB board can be set for 115 VAC or 230 VAC, it is critical that this setting match the pump motors in the dispenser
POB board keeps blowing fuse(s)	Multiple pumps running	Try staggering pump injections with delay times
	Wrong fuse rating	Replace with correct fuse
	Damaged User Interface	Replace LFP
LFP has no display, or unusual display	Incorrect voltage select setting	Select the correct voltage setting. NOTE: While the POB board can be set for 115 VAC or 230 VAC, it is critical that this setting match the pump motors in the dispenser
	Loose wiring barriers	 Ensure that wiring barriers are seated all the way down on the POB board, and inside the LFPenclosure
	Incorrect wiring	Observe wiring connections between LFP and POB and correct as needed
Pumps will not prime from manual switches on POB board	Electrical problem	Check voltage select jumpers and verify main power voltage. Also see POWER PROBLEMS table.
	Mechanical problem	Check for binding between pump roller block and squeeze tube
	Damaged pump motor	Replace pump motor
	Damaged POB	Replace POB
Pumps will not prime from LFP	Communication problem between User Interface and POB	 Check 5-conductor cable that connects the devices for correct wiring and continuity
	Damaged User Interface	Replace LFP

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PROBLEM	POSSIBLE CAUSE	SOLUTION
SIB signal indicators illuminate but pumps do not run	Signal duration not long enough	Try a shorter setting for signal qualify time if washer signal can't be lengthened
	 Current formula chosen is not programmed 	Program the formula, or pick a formula that is programmed
	No pump flow rates	Calibrate pumps, or manually enter flow rates
	Operating range set incorrectly	 Set operating range for hours in the day that pumps are needed to run (default is 00:00 to 24:00)
	Signal lockout time active	 This feature is designed to eliminate unwanted signals. Turn signal lockout off if not needed.
	 Electrical or mechanical problem with pumps 	 Try priming pumps to verify operation from manual switches on POB board.
	SIB not communicating	See problem column in this table
SIB signal indicators do not illuminate	No signal from washer	Verify signal source at washer and correct as needed
	Signal voltage too low	• Seek a more reliable signal source that can provide at least 24 volts
	SIB not communicating	 See problem column in this table for "SIB not communicating"
SIB not communicating	Loose wiring connection between SIB and LFP	 Look for loose connections and repair as needed. Avoid splicing cable whenever possible to help avoid connection problems.
	 Shorted wiring connection between SIB and LFP 	-
	Blown fuse inside SIB	Replace fuse
	Shorted LMIB leads	 Individually tape off any unused wiring connections
Auto formula select not choosing	Auto formula select not turned on	Turn on auto formula select
correct formula number	 Incorrect signal duration from washer 	 Verify signal duration and adjust as needed
	SIB not communicating	 See problem column in this table for "SIB not communicating"

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PROBLEM	POSSIBLE CAUSE	SOLUTION
No voltage at main power terminals	Tripped breakers or blown fuses at power source	Reset breaker or replace fuses at power source
	Main power wires	 Inspect wires for damage or loose connection and replace or tighten
Voltage at main power terminals, but power indicator does not glow	Blown fuse(s) on POB board	Replace fuse(s)
power indicator does not glow	Incorrect wiring barrier position	 Inspect wiring barrier block to be sure its not inadvertently placed on incorrect pin position
	Loose wiring barrier	Ensure that wiring barrier is seated all the way down on the board
Transformer on POB board gets very hot to the touch	Incorrect voltage select setting	 Select the correct voltage setting. NOTE: While the POB board can be set for 115 VAC or 230 VAC, it is critical that this setting match the pump motors in the dispenser
	Damaged POB board	Replace board
POB board keeps blowing fuse(s)	Multiple pumps running	Try staggering pump injections with delay times
	 Wrong fuse rating 	 Replace with correct fuse
	 Damaged User Interface 	Replace User Interface
	Damaged POB board	Replace board
LFP has no display, or unusual display	Incorrect voltage select setting	 Select the correct voltage setting. NOTE: While the POB board can be set for 115 VAC or 230 VAC, it is critical that this setting match the pump motors in the dispenser
	Loose wiring barriers	Ensure that wiring barriers are seated all the way down on the POB board, and inside the LFP enclosure
	Incorrect wiring	Observe wiring connections between LFPand POB and correct as needed

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PROBLEM	POSSIBLE CAUSE	SOLUTION
Pumps run on an occurrence that is programmed with zero volume	No delay time programmed	 An occurrence needs a delay time, even if no volume is programmed" to prevent chemical injection
	 Load count pump has been signaled 	 Verify when the load count pump is signaled and correct as needed, since the load count pump resets all occurrences
LOW LEVEL ALARM - showing in display of LFP	 Low product level has been detected by (optional) Low Level Alarm interfaced with POB 	Check product containers
	 Jumper wire across LOW LEVEL terminals on POB 	Remove jumper wire
	 Communication problem between LFP and POB 	 Check 5-conductor cable that connects the devices for correct wiring and continuity
FLUSH ERROR - showing in display of LFP	Flow switch	Check flow switch for proper operation and correct wiring
	No water flow, or very low flow	Check flush water source and correct as needed
Pumps will not prime from manual switches on POB board	Electrical problem	Check voltage select jumpers and verify main power voltage. Also see POWER PROBLEMS table.
	Mechanical problem	 Check for binding between pump roller block and squeeze tube
	 Damaged pump motor 	 Replace pump motor
	Damaged POB	Replace POB
Pumps will not prime from LFP	Communication problem between LFP and POB	Check 5-conductor cable that connects the devices for correct wiring and continuity
	Damaged LFP	Replace LFP

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DISCLAIMER

Knight Inc. does not accept responsibility for the mishandling, misuse, or non-performance of the described items when used for purposes other than those specified in the instructions. For hazardous materials information consult label, MSDS, or Knight Inc.

WARRANTY

All Knight controls and pump systems are warranted against defects in material and workmanship for a period of ONE year. All electronic control boards have a TWO year warranty. Warranty applies only to the replacement or repair of such parts when returned to factory with a Knight Return Authorization (KRA) number, freight prepaid, and found to be defective upon factory authorized inspection. Bearings and pump seals or rubber and synthetic rubber parts such as "O" rings, diaphragms, squeeze tubing, and gaskets are considered expendable and are not covered under warranty. Warranty does not cover liability resulting from performance of this equipment nor the labor to replace this equipment. Product abuse or misuse voids warranty.

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